Q: Should everyone who has COVID-19 symptoms be seen by a provider?
A: If you have symptoms or concerns specific to COVID-19, you can either:
1. Visit the [COVID-19 symptom checker page](#) for detailed self-triage information
2. Call 1-877-PPG-TODAY (1-877-774-8632) for a free phone screening

The above options will help direct you to a virtual or in-person visit with a provider, if necessary.
If you're experiencing an emergency, call 911 or go to your nearest emergency room.

Q: Who should be tested for COVID-19?
A: Diagnostic testing is most appropriate for people with active [COVID-19 symptoms, including but not limited to cough, fever and shortness of breath](#). Additionally, local health departments may recommend testing for people without symptoms who have had a high-risk exposure to someone with a confirmed case of COVID-19.

Q: Where can I get a COVID-19 diagnostic test?
A: Parkview Physicians Group patients can call 1-877-PPG-TODAY (1-877-774-8632) for a free COVID-19 screening and, if appropriate, they will be directed to the nearest respiratory clinic for assessment and potential testing. Additionally, the Indiana State Department of Health keeps an [active list of all testing sites](#), including Parkview locations. If you live in Ohio, [public testing information from the Ohio Department of Health](#) is available.

Q: How much does a COVID-19 diagnostic test cost?
A: Parkview has set a cash price of $175 at our cost for our expanded testing across multiple vendors. The federal Families First Coronavirus Response Act (FFCRA) requires group health plans and health insurance issuers in both group and individual markets for health insurance to provide coverage, without cost sharing by patients.

Q: What is an antibody test?
A: An antibody test is used to identify a past infection, usually 1-3 weeks after symptoms occur. An antibody test cannot be used to diagnose an active COVID-19 infection. It also should not be used to determine immune status to COVID-19 because the presence, durability and duration of immunity to the virus has not been established.

Q: Does Parkview offer COVID-19 antibody testing?
A: Yes, Parkview can perform antibody testing for COVID-19. Following [guidelines from the Centers for Disease Control & Prevention](#), recommended uses for antibody testing include:
- Population surveillance
- Research
- Identification of donors for convalescent plasma
- Identification of cases of multisystem inflammatory syndrome (MIS-C) in children

Q: Where can employers learn more about COVID-19, including testing considerations?
A: Resources for employers are available through Parkview Business Connect. For more information,

visit the Parkview Business Connect website. You can also contact the Parkview Business Connect team by email at ParkviewBusinessConnect@Parkview.com or by phone at 1-260-CONNECT (266-6328).