

Financial Assistance Policy – Plain Language Summary

The Plain Language Summary is being provided to you to help explain Parkview Health’s Financial Assistance Policy. It summarizes eligibility requirements for assistance and provides contact information so that you can obtain further information regarding the Policy or applying for financial assistance.

Do I qualify?

Patients whose family income does not exceed twice the Federal Poverty Guidelines may be eligible for financial assistance. Certain family assets are considered in making the determination for eligibility under the Financial Assistance Policy. Patients must complete a Financial Assistance Application in order to be considered under Parkview’s Financial Assistance program. Patients must apply for Financial Assistance within 240 days of the date a patient is sent the first statement due for that date of service. Patients eligible for financial assistance will not be charged more than the Amount Generally Billed. The Amount Generally Billed is defined as the amount allowed by Medicare and private health insurers for emergent or medically necessary care.

How do I obtain more information?

The Financial Assistance Policy and the Financial Assistance Application provide more detailed information regarding eligibility and the application process, and are available at [Parkview.com/patients-visitors/financial-assistance](https://www.parkview.com/patients-visitors/financial-assistance) or by sending a written request to:

Attention: ARS Team Patient Financial Services
Parkview Health
P.O. Box 5600
Fort Wayne, IN 46895

The Financial Assistance Policy and the Financial Assistance Application are also available by calling the Patient Financial Services Call Center at 260-266-6700 or toll free 855-814-0012, or by visiting any cashier office between the hours of 9:00 am and 4:00 pm at the following locations:

**Parkview Regional Medical Center and
Parkview Ortho Hospital**
11109 Parkview Plaza Drive (Entrance 1)
Fort Wayne, IN 46845

Parkview Hospital Randallia
2200 Randallia Drive
Fort Wayne, IN 46805

Parkview DeKalb Hospital
1316 E. 7th Street
Auburn, IN 46706

Parkview Huntington Hospital
2001 Stults Road
Huntington, IN 46750

Parkview LaGrange Hospital
207 North Townline Road
LaGrange, IN 46761

Parkview Noble Hospital
401 Sawyer Road
Kendallville, IN 46755

Parkview Wabash Hospital
10 John Kissinger Drive
Wabash, IN 46992

Parkview Warsaw
1355 Mariners Drive
Warsaw, IN 46582

Parkview Whitley Hospital
1260 E. State Road 205
Columbia City, IN 46725

Parkview Park Center
909 E. State Blvd.
Fort Wayne, IN 46805