

Schedule a Video Visit With Your Parkview Provider

PARKVIEW
MyChart

Parkview MyChart connects you with your Parkview primary care or specialty provider from your smartphone, tablet or computer. Rather than going to your physician's office, you can be treated for non-emergency medical conditions from the comfort of home with a scheduled video visit.

This service is only available if you have a Parkview primary care or specialty provider. Insurance is now accepted for MyChart virtual visits.

CALL YOUR PROVIDER'S OFFICE TO ASK ABOUT SCHEDULING A VIDEO VISIT.



DOWNLOAD THE FREE MYCHART APP FOR ENHANCED, EASY-TO-USE FEATURES INCLUDING VIDEO VISITS.

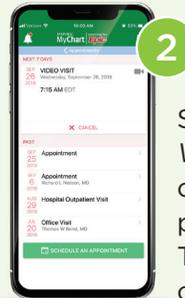
For account support, e-mail MyChart@parkview.com, or call the MyChart Patient Support Line at 1-855-853-0001.

Go to Parkview.com/MyChartInfo for common MyChart video visit FAQs and discover convenient features such as prescription refills, messaging your provider and more!

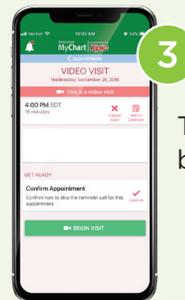
How to begin a video visit



In the MyChart app, go to *Visits*.



Select your upcoming *Video Visit* appointment. Next, complete the eCheck-In process and click *Submit*. This process must be completed before the video visit can begin.



Tap the *Begin Video Visit* button when it appears.



After tapping *Begin Visit*, a new window will launch a *HARDWARE CHECK* and telehealth.epic.com will ask to allow access to Microphone and Camera. Click *Allow*.



Once hardware test is complete and successful, tap the *Join Call* button.