

## Financial Assistance Policy – Plain Language Summary

The Plain Language Summary is being provided to you to help explain Parkview Health’s Financial Assistance Policy. It summarizes eligibility requirements for assistance and provides contact information so that you can obtain further information regarding the Policy or applying for financial assistance.

### Do I qualify?

Patients whose family income does not exceed twice the Federal Poverty Guidelines may be eligible for financial assistance. Financial assistance is available at Full (100 %), Partial (75%), and Catastrophic (AGB 73 %). Patients must complete a Financial Assistance Application in order to be considered under Parkview’s Financial Assistance program. Patients must apply for Financial Assistance within 240 days of the date a patient is sent the first statement due for that date of service. Patients eligible for financial assistance will not be charged more than the Amount Generally Billed. The Amount Generally Billed is defined as the amount allowed by Medicare and private health insurers for emergent or medically necessary care.

### How do I obtain more information?

The Financial Assistance Policy and the Financial Assistance Application provide more detailed information regarding eligibility and the application process, and are available at <https://www.parkview.com/patients-and-visitors/billing-and-insurance/financial-assistance> or by sending a written request to:

Attention: ARS Team Patient Financial Services  
Parkview Health  
P.O. Box 5600  
Fort Wayne, IN 46895

Financial Assistance Applications, Plain Language Summary, Collection Policy and Financial Assistance Policy are available in English, Spanish, and Burmese.

The Financial Assistance Policy and the Financial Assistance Application are also available by calling the Patient Accounting Call Center at 260-266-6700 or toll free 855-814-0012, or by visiting any cashier office between the hours of 9:00 am and 4:00 pm at the following locations:

**Parkview Regional Medical Center and  
Parkview Ortho Hospital**  
11109 Parkview Plaza Drive (Entrance 2A)  
Fort Wayne, IN 46845

**Parkview Hospital Randallia**  
2200 Randallia Drive  
Fort Wayne, IN 46805

**Parkview Bryan Hospital**  
433 W. High Street  
Bryan, OH 43506

**Parkview DeKalb Hospital**  
1316 E. 7th Street  
Auburn, IN 46706

**Parkview Huntington Hospital**  
2001 Stults Road  
Huntington, IN 46750

**Parkview Kosciusko Hospital**  
1355 Mariners Drive  
Warsaw, IN 46582

**Parkview LaGrange Hospital**  
207 North Townline Road  
LaGrange, IN 46761

**Parkview Montpelier Hospital**  
909 E. Snyder Avenue  
Montpelier, OH 43543

**Parkview Noble Hospital**  
401 Sawyer Road  
Kendallville, IN 46755

**Parkview Wabash Hospital**  
10 John Kissinger Drive  
Wabash, IN 46992

**Parkview Whitley Hospital**  
1260 E. State Road 205  
Columbia City, IN 46725

**Parkview Archbold**  
121 Westfield Drive  
Archbold, OH 43502

**Parkview Park Center**  
909 E. State Blvd.  
Fort Wayne, IN 46805